South Australia

AGL Energy Plan
Market Retail Contract Fee Schedule

Applying to South Australia's Virtual Power Plant (SA VPP) customers who transferred to AGL from 9 May 2026

See your Energy Locals contract terms and Price Fact Sheet for when these and other fees apply.
We will advise you of any Pass Through amount or unlisted fees at the time you make a relevant request before you incur them.

For example, when we arrange on your behalf for a service to be performed by the Distributor (who is responsible for the electricity poles and wires, and gas pipes in your area) or Meter Service Provider (who is responsible for the meter).

If you have any questions about fees, chat with us online at **agl.com.au/contact** or call us on **131 245**

Electricity

Fee Type	GST excl.	GST incl.*
Over-the-counter payment fee for payments in person with Post Billpay® at an Australia Post outlet	$3.00	$3.30
Late payment fee[1]	$12.00	n/a
Reconnection fee[2]	Pass Through	
Disconnection fee[2]	Pass Through	
Other network fees[2]	Pass Through	

Effective 1 October 2026. Fees are subject to change.
*The GST inclusive price assumes a GST rate of 10%. If this rate changes, the GST inclusive price will be adjusted to reflect that change.
[1]Amount is not subject to GST. Late payment fees are charged on a 'per bill' basis.
[2] Your Distributor or Meter Service Provider charges this fee and we pass it through to you. Depending on the meter type at your property, your Meter Service Provider may be able to perform this service remotely or may need to send an operator to your property to perform this service in person.